

Helping you  
**communicate**  
with the world



Federal GSA Schedule, Contract GS-10F-0302V  
Massachusetts State Vendor  
Connecticut State Vendor  
SOMWBA Certified in Massachusetts as a Minority Woman/Owned Business MBE/WBE

## On-Site Interpreting - All Languages

TransFluenci provides on-site language interpreters for hospitals, attorneys, federal and state agencies, schools, case management companies, private corporations, and human service agencies. Our seasoned, professional interpreters are available in all major languages.

## Document Translation - All Languages

TransFluenci provides written translation services to federal and state agencies, schools, hospitals, attorneys, private corporations, and human service agencies.

## Our Translation Process

Clearly identifying the target audience is the first and most important step in developing an effective translation. This decision involves determining the literacy level, the cultural concepts, and the regional language variations that are to be incorporated into the translation. The goals of translation include assuring reliability, completeness, accuracy, and cultural appropriateness. To guarantee maximum accuracy we use a three-step process: translation, proofreading, and editing.

To ensure quality, TransFluenci will have an independent bilingual/bicultural proofreader thoroughly proofread the initial translation making any necessary corrections. The translation would then go back to the original translator with suggested revisions until both the translator and proofreader are thoroughly satisfied with the end product. The third step, editing, is completed prior to submitting the final translation to our customer.

*Some of our current customers include:*

- Smith & Wesson
- Health New England
- Action for Boston Community Development (ABCD)
- Hasbro Toys
- MetLife
- Boston Public Health Commission
- Division of Unemployment Assistance
- CT Department of Emergency Management and Homeland Security
- Baystate Medical Center
- Sisters of Providence Health Systems
- Cooley Dickinson Hospital
- Fresenius Medical Care
- Allegiance Hospice & Palliative Care
- Social Security Administration
- Connecticut Behavioral Health Partnerships
- ...and many more*



## Schools

*"I can always count on TransFluenci for top-notch, professional document translations, a speedy turn-around time and access to hard-to-find languages. It is a pleasure working with such a responsive organization that can handle all of our district's needs."*

*Ann Feldman | ELL Director | Milford Public Schools*



## Legal

*"I have been using your interpreting and translation services for the past five years in my law practice. Your interpreters are always professional and courteous. I have found your written translation to be prompt and efficient. I could not be more pleased with your firm's services. I have and will continue to recommend your firm to my colleagues in both Massachusetts and Connecticut."*

*Michael J. Quinlan, Esq. | Law Offices of James M. Pickett*

**Albanian**  
**Amharic**  
**Arabic**  
**Armenian**  
**Bengali**  
**Bosnian**  
**Bulgarian**  
**Burmese**  
**Cambodian/Khmer**  
**Chinese, Cantonese**  
**Chinese, Mandarin**  
**Chinese, Taiwanese**  
**Czech**  
**English**  
**Estonian**  
**Farsi**  
**French, Canadian**  
**French, European**  
**German**

**Greek**  
**Gujarati**  
**Haitian Creole**  
**Hebrew**  
**Hindi**  
**Hmong**  
**Italian**  
**Japanese**  
**Karen**  
**Kirundi**  
**Korean**  
**Laotian**  
**Lebanese**  
**Moldovian**  
**Nepali**  
**Polish**  
**Portuguese, Brazilian**  
**Portuguese, Portugal**  
**Punjabi**

**Romanian**  
**Russian**  
**Serbian**  
**Somali**  
**Spanish, Caribbean**  
**Spanish, Castilian**  
**Spanish, Latin America**  
**Swahili**  
**Tagalog**  
**Thai**  
**Tibetan**  
**Turkish**  
**Ukrainian**  
**Urdu**  
**Vietnamese**

**If you do not see your language listed above, please call us at (413) 737-1888**



## Hospitals

*"As healthcare providers, we are continually faced with the challenge of meeting all of our patients' needs, especially the needs of our diverse multicultural population.*

*TransFluenci integrates their professional interpreting and translation services with our healthcare team to address the needs of patients with various language barriers. The staff always exhibits respectful interactions with patients, families and members of the healthcare team. They are a valuable asset to our hospital's Interpreter Services and a pleasure to work with."*

*Judith A. Johnson RN BSN MM | Manager Case Management  
| Sisters of Providence Health System*



## Insurance

*"TransFluenci has always provided us with fast, reliable and accurate translations of our most confidential documents...we appreciate their quick turnaround time and their excellent customer service."*

*Rudy Dominguez | Claims Specialist | CNA Global Specialty Lines*

## FOR FREE QUOTE

please call (413) 737-1888 or email your  
document to [info@transfluenci.com](mailto:info@transfluenci.com)

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